Qualitative Results from Interacting with a Virtual Healthcare Assistant (VHA)

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Overview

According to literature, the top reasons
people do not participate in cancer
screening are transportation and time
commitment. There is a need for quick
at home cancer screening methods, like
the Fecal Immunochemical Test (FIT) for
colorectal cancer and a greater need to
promote these test.¹

Intervention:

Grounded in the health belief model, we developed a Virtual Healthcare Assistance (VHA), named ALEX, Agent Leveraging Empathy for eXams, that promotes colorectal cancer (CRC) screening at home via the FIT kit. To ensure authenticity of ALEX, we engaged with men from the local community.²

Methods Community Engagement:



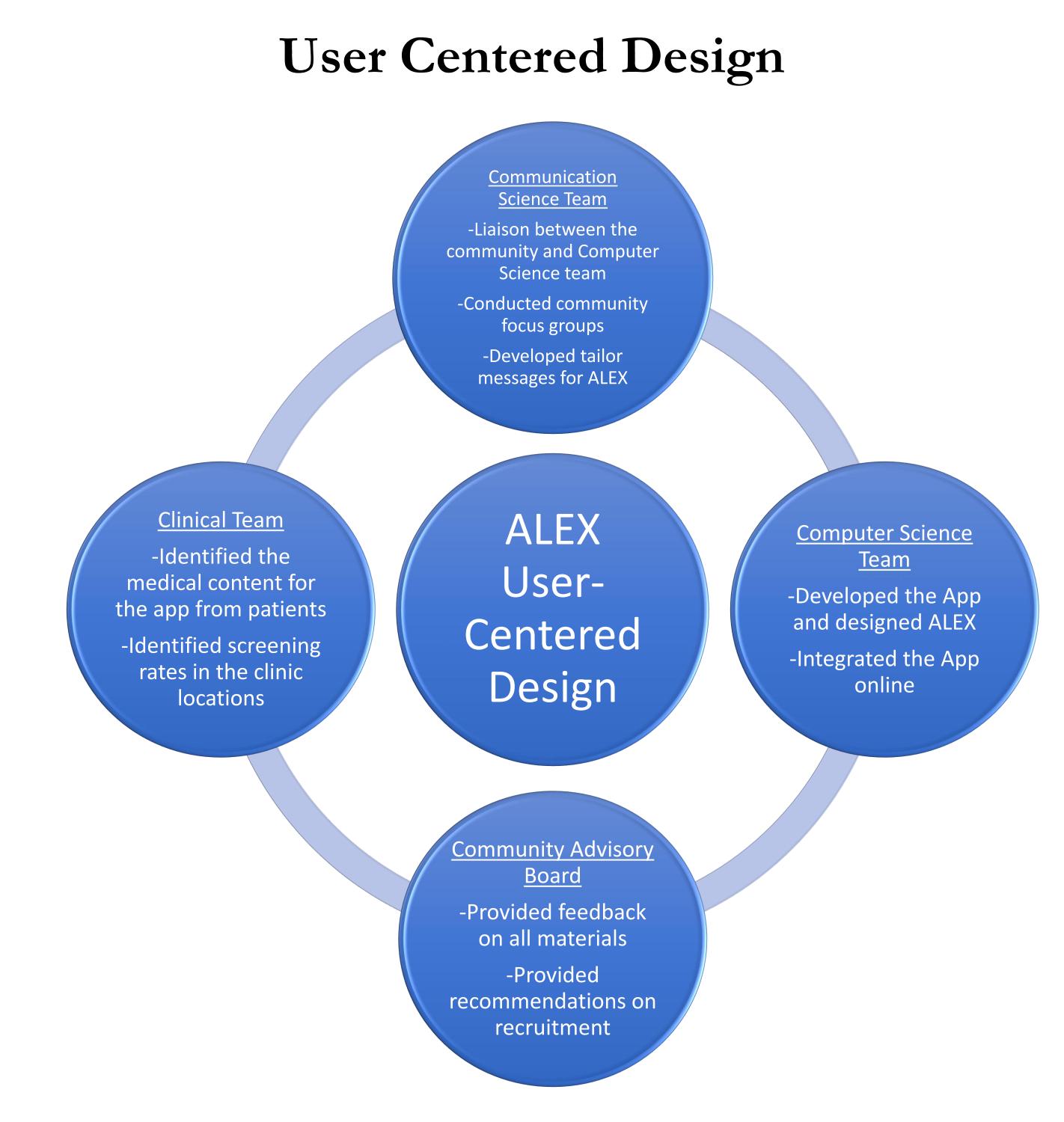
Recruitment:

HealthStreet-Community engaged research program-over 5000 members.

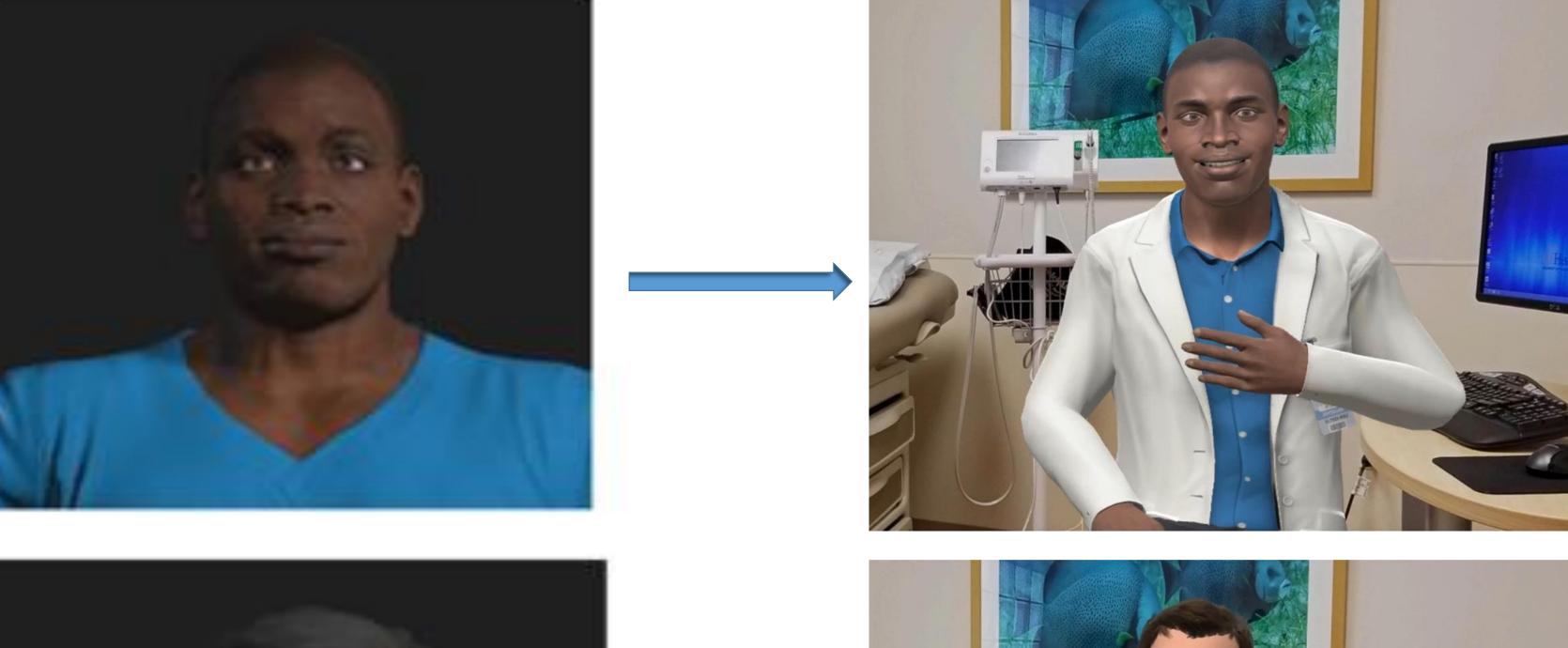
Consent2Share-database of patients who have consent to have their medial records reviewed and be re-contacted about research-13,000 participants.

Demographics: Black and White men between the ages of 50 and 73 were recruited for focus groups conducted in the community setting. Participants received \$40.00 for participating.

Methods



Results





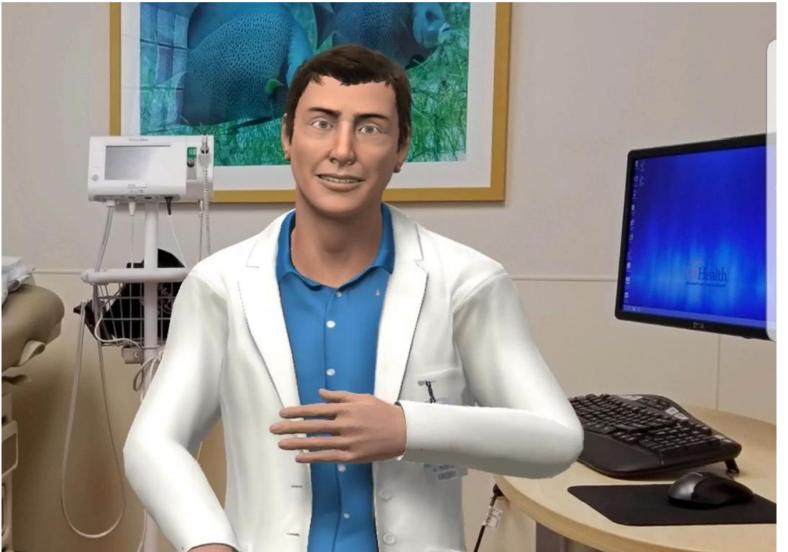
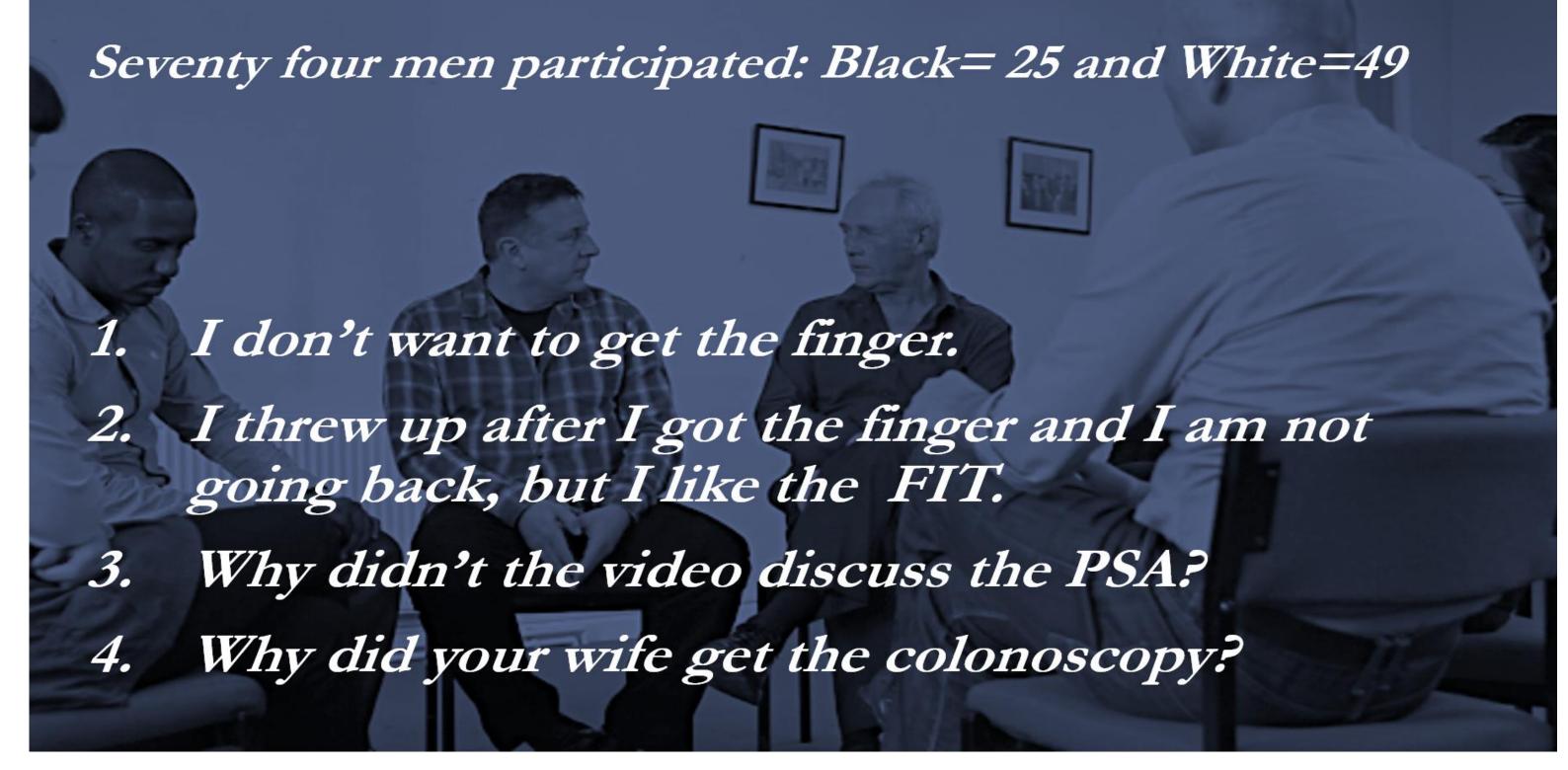


Figure 1: The evolution of the Black and White Male ALEX VHA that materialized after 22 months and 18 focus groups.

Results



Discussion

Possible explanation for prostate and CRC screening confusion:

- For 25 years (1980-2005) the CRC screening recommendations included DRE with either a FIT or FBOT.
- More interventions promote prostate cancer then CRC and because both screening methods have the same entry point, men confuse the two.

Conclusion

- Results from this study highlight a need for tailored messaging, like ALEX, targeting men.
- Interventions need to be developed that increase knowledge of cancer, screening methods and eliminate screening barriers associated with comprising masculinity.
- More research needs to be conducted to determine if this confusion is demographically specific (community, social economic status, education or ethnicity)

Acknowledgments

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